# ADDITIONAL INFORMATION



#### I. Mechanisms

#### 1. PC - permanent contact mechanism CPT

- · backrest angle adjustment locking by handwheel
- · height adjustment of backrest locking by handwheel
- · distance adjustment between the backrest and the seat
- · height adjustment of the seat by lever
- · locking in many postitions
- · mechanism can be used in locked positions only

#### 2. ZC - integrated 2 levers permanent contact mechanism (CPT)

- · adjustment of backrest inclination by lever, backrest inclination 33°
- · adjustment of backrest distance from seat
- · height adjustment of the seat by lever
- · locking in many positions
- · mechanism can be used in locked position only

#### 3. ZC/ASY - integrated 3 levers asynchro mechanism

- · separate adjustment of backrest and seat inclination by two levers
- · height adjustment of backrest locking by handwheel
- · height adjustment of the seat by lever
- · locking in many positions
- · mechanism can be used in locked position only

#### 4. ZS - integrated 2 levers synchro mechanism

- · synchronized adjustment of the backrest and seat tilt angel by one lever
- seat inclination 13°, backrest inclination 25°
- · automatic height adjustment of the backrest
- · locking in many positions
- tension adjustment by bottom handwheel
- · height adjustment of the seat by lever
- · mechanism can be used in locked position only

#### 5. ZM/ASY - integrated 3 levers asynchro mechanism

- · separate adjustment of seat and backrest inclination (by two levers)
- · no tension adjustment of inclination
- · number of levers 3
- locking in many positions
- . mechanism can be used in locked position only
- seat inclination -3° / +5°, backrest inclination -14° / +35°
- · ratchet height adjustment of the backrest

#### 6. C - synchro mechanism

- · synchronized adjustment of backrest and seat inclination by one lever
- seat inclination 8°, backrest inclination 19°
- · automatic height adjustment of the backrest
- . tension adjustment by bottom handwheel
- · locking in 5 positions
- · height adjustment of the seat by lever
- · antishock protection from uncontrolled backrest movement
- · mechanism can be used in either locked or unlocked position

#### 7. S1 - synchro mechanism

- · synchronized adjustment of backrest and seat inclination by one lever
- seat inclination 9°, backrest inclination 20°
- · tension adjustment by bottom handwheel
- · locking in 5 positions
- · height adjustment of the seat by lever
- · antishock protection from uncontrolled backrest movement
- · mechanism can be used in either locked or unlocked position

#### 8. S4 - TILT mechanism, with synchronized seat/backrest tilting

- · synchronous seat/backrest inclination adjustment
- locking in many position
- · number of levers 2
- · tension adjustment by bottom handwheel
- seat inclination +3° / +10°, backrest 19°

#### 9. ST1 - synchro mechanism with seat slider plate

- · synchronized adjustment of backrest and seat inclination by one lever
- seat inclination 13°, backrest inclination 22°
- · tension adjustment by bottom or lateral handwheel
- · locking in 4 positions
- · height adjustment of the seat by lever
- · built-in seat slider plate
- · antishock protection from uncontrolled backrest movement
- · mechanism can be used in either locked or unlocked position

#### 10. SW1 - self weighing synchro mechanism

- $\boldsymbol{\cdot}$   $\,$  synchronized adjustment of backrest and seat by one handwheel
- · seat inclination 13°, backrest inclination 22°
- $\cdot$  automatic tension adjustment the spring force automatically adapts to the weight of the user
- · locking in 4 positions
- · height adjustment of the seat by lever
- · antishock protection from uncontrolled back movement
- · mechanism can be used in either locked or unlock position

#### 11. MF - TILT mechanism

- · TILT mechanism loockable in many positions
- · tension adjustment by bottom handwheel
- · number of levers-1
- · looking in 5 positions
- seat in inclination 0° / +13°
- · mechanism can be used in either locked or unlocked position

#### 12. STF1 - synchro mechanism with seat slider and adjustment of seat inclination

- · synchronized adjustment of backrest and seat inclination by one lever
- · backrest inclination 23°, seat inclination 8,5°
- possibility of locking of the seat in 5 positions by means of lever
- · height adjustment of the seat by lever
- · seat depth adjustment (built-in seat slider plate)
- negative seat angle adjustment in the range of 0 ° to -5 °, free float
- · tension adjustment by crank or knob
- · anti shock protection from uncontrolled backrest movement
- · mechanism can be used in either locked or unlocked position

#### 13. SWF1 - self weighing synchro mechanism with adjustment of seat inclination

- · synchronized adjustment of backrest and seat inclination by one lever
- backrest inclination 20°, seat inclination 6,5°
- · possibility of locking of the seat in 4 positions by means of lever
- · height adjustment of the seat by lever
- negative seat angle adjustment in the range of 0° to -5°, free float
- · automatic tension adjustment the spring force automatically adapts to the user weight
- · additional quick tension adjustment by knob
- · anti shock protection from uncontrolled backrest movement
- · mechanism can be used in either locked or unlocked position

#### 14. SF - TILT mechanism

- · adjustment of backrest and seat inclination by lever
- . tension adjustment by side knob
- · locking in 5 positions
- · height adjustment of the seat by lever
- · antishock protection from uncontrolled backrest movement
- · mechanism can be used in either locked or unlocked position

#### 15. T1 - seat slider 1

· adjustment of seat depth by lever or button, locking in 5 positions

#### **16. T2** - seat slider 2

· seat depth adjustment in range of 50 mm

#### 17. L - fixed backrest connector

height adjustment of backrest locking by handwheel

distance adjustment between the backrest and the seat

no backrest inclination

height adjustment of the seat by lever

#### **18. L/CR** – fixed backrest connector of chrome, steel flat

- · height adjustment of backrest locking by handwheel
- · distance adjustment between the backrest and the seat
- · no backrest inclination
- height adjustment of the seat by lever

## II. Finishes

BEST		
Composition	Polyolefin 100%	
Abrasion resistance	50,000 cycles	
Certificate of the compliance with hygienic requirements		
Flammability	PN-EN 1021-1:1999 (cigarette) PN-EN 1021-2:1999 (match)	



EVERT	
Composition	Polyester 100%
Abrasion resistance	150,000 cycles
Weight	250 g/m²
Flammability	BS EN 1021 - 1:2006 (cigarette) BS EN 1021 - 2:2006 (match) BS 7176:1995 Medium Hazard



SOFT		
Composition	2% PU, 85% PVC, 13% knitwear 100% PES	
Abrasion resistance	30,000 cycles	
Light fastness	7 (ISO 105 - B02:2006)	
Hygienic Certificate PZH		
Weight	550 g/m²	
Flammability	BS EN 1021 - 1:2006 (cigarette) BS EN 1021 - 2:2006 (match)	



CANOPY	
Composition	Polyester 100% (non metallic dyestuffs)
Abrasion resistance	60,000 cycles
Light fastness	6 (ISO 105 - B02:2014)
Weight	305 g/m <sup>2</sup>
Flammability	BS EN 1021 - 1:2014 (cigarette) BS EN 1021 - 2:2014 (match) BS 7176:2007 Low Hazard



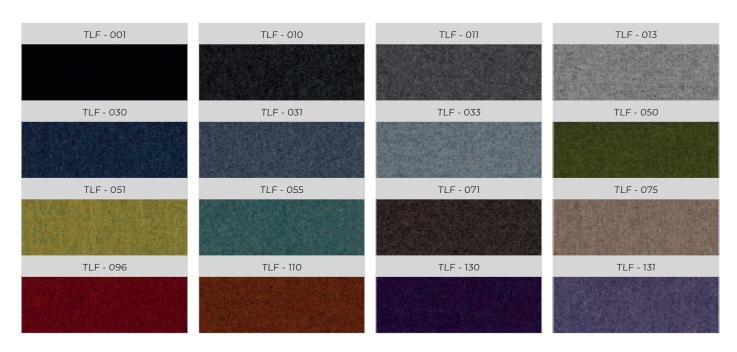
ERA	
Composition	Polyester 100% (non metallic dyestuffs)
Abrasion resistance	100,000 cycles
Light fastness	5 (ISO 105 - B02:2014)
Weight	320 g/m²
Flammability	BS EN 1021 - 1:2014 (cigarette) BS EN 1021 - 2:2014 (match) BS 7176:2007 Low Hazard



GRAVITY	
Composition	Polyester 100%
Abrasion resistance	80,000 cycles
Light fastness	6 (ISO 105 - B02:2014)
Weight	295 g/m²
Flammability	BS EN 1021 - 1:2014 (cigarette) BS EN 1021 - 2:2014 (match) BS 7176:2007 Low Hazard

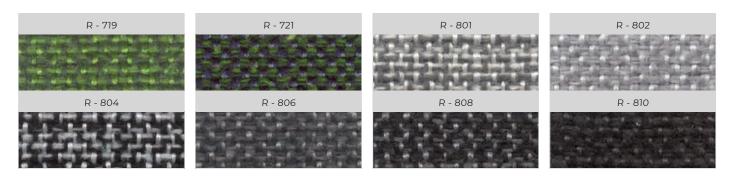


FENIX	
Composition	75% Wool, 25% polyamide
Abrasion resistance	100,000 cycles
Weight	430 g/m²
Flammability	BS EN 1021 - 1 (cigarette) BS EN 1021 - 2 (match)



RUSTICO		
Composition	100% Polyester Trevira CS	
Abrasion resistance	70,000 cycles	
Light fastness	6 (ISO 105 - B02:2013)	
Fastness to rubbing	wet 5, dry 5 (EN ISO 105-X12:2003)	
Certificate Oekotex Certificate Euflower - Ecolabel		
Weight	400 g/m²	
Flammability	BS EN 1021 - 1 (cigarette) BS EN 1021 - 2 (match) C1 (UNI 9174 - UNI 8456) M1 (NF P 92501-7) B1 (DIN 4102) AM 18 (NF D 60013) CRIB 5 (BS 5852 part II) BS 7176 IMO for upholstery Part 8 California TB 117 USA NFPA 701 USA NFPA 260 ONORM B 3825-Onorm A 3800-1 Class B1-Q1-TR1 EN 13773 1 IM (UNI 9175)	





BLAZER	
Composition	100% Virgin Wool from individual sheep farms in New Zealand (non metallic dyestuffs)
Abrasion resistance	50,000 cycles
Light fastness	5 (ISO 105 - B02:2013)
Blazer is certificate to the	EU Ecolabel UK/16/005
Weight	460 g/m²
Flammability	BS EN 1021 - 1:2006 (cigarette) BS EN 1021 - 2:2006 (match) BS 7176:2007 Low Hazard
Optional: Please specify when ordering:	BS 5852:2006 Section 4 Ignition Source 5 BS 7176:2007 Medium Hazard



LEATHER	
Composition	100% grain leather
Thickness	0,8-1,0 mm
Flammability	Autoextinguish. Without flame propagaton MVSS302
Light fastness	≥ 4 (ISO 105-BS02)



ADVANTAGE	
Composition	60% Polypropylene, 30% Wool, 10% Viscose
Abrasion resistance	Heavy duty / 10 year guarantee. Independently certified to ≥60,000 Martindale cycles
Weight	385 g/m² ±5%
Light fastness	5 (ISO 105 - B02)
Fastness to rubbing	Wet: 3/4, Dry: 4 (ISO 105 - X12)
Flammability	EN 1021 - 1&2 Cigarette & Match BS 7176 Low Hazard



MAIN LINE PLUS	
Composition	67% Wool, 20% Flame Retardant Viscose, 13% Viscose
Abrasion resistance	Heavy duty / 10 year guarantee. Independently certified to ≥50,000 Martindale cycles
Weight	425 g/m2 ±5%
Light fastness	5 (ISO 105 - B02)
Fastness to rubbing	Wet: 3/4, Dry: 4 (ISO 105 - X12)

Flammability	EN 1021 - 1&2 Cigarette & Match BS 7176 Low Hazard BS 5852 Ignition Source 5 BS 7176 Medium Hazard BS 5867-2 Type B Curtains & Drapes
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SKAI TOLEDO EN		
Composition	composition approx. 84% PVC - compound, approx. 16% PES - knitted fabric	
Weight	740 +/- 50 g/m²	
Abrasion resistance	> 100 000	
Flammability	BS 5852 IS-0+1, MVSS302	
Light fastness	6 (ISO 105-BS02)	



TARGET	
Composition	100% polyester
Abrasion resistance	100000 Martindale cycles
Light fastness	(EN ISO 105-B02): 4
Fastness to rubbing	(EN ISO 105-X12) wet 4, dry 4
Flammability	1.IM UNI 9175 BS EN 1021-1:2006 BS EN 1021-2:2006 BS 5852:2006 (Crib 5) California Technical Bulletin 117:2013 IMO - 2010 FTP CODE M1 UNI EN ISO 354:2003 OEKO-TEX



#### III. Armrests

• fixed armrest PS 0001 • black, hard polypropylene (PP) construction • fixed armrest PS 0002 • black, hard polypropylene (PP) construction • fixed armrest PS 0004 • black, covered with soft black polyurethane (PU) • adjustable up-down armrest PR 0002 • black chrome steel • black, soft polyurethane (PU) pad adjustable up-down armrest
black steel construction
black, soft polyurethane (PU) pad PR 0012 adjustable up-down armrestchromed steel construction PR 1022 • black, soft polyurethane (PU) pad PR 0152 • adjustable up-down armrest, lateral adjustment • front-rear sliding pad, nylon • adjustable up-down armrest PR 0042 • black, soft polyurethane (PU) pad

adjustable up-down armrest
 white
 black, soft polyurethane (PU) pad



PR 0031	<ul> <li>adjustable up-down armrest</li> <li>black nylon construction</li> <li>black, hard polypropylene (PP) pad</li> </ul>	
PR 0032	<ul> <li>adjustable up-down armrest</li> <li>black nylon construction</li> <li>black, soft polyurethane (PU) pad</li> </ul>	
PR 0132	<ul> <li>adjustable up-down armrest, lateral adjustment</li> <li>black nylon construction</li> <li>black, soft polyurethane (PU) pad</li> <li>front-rear sliding pad</li> </ul>	
PR 1132	<ul> <li>adjustable up-down armrest, lateral adjustment</li> <li>chromed steel construction</li> <li>black, soft polyurethane (PU) pad</li> <li>front-rear sliding pad</li> </ul>	

# IV. Ring Base

1. R10	
•	nylon adjustable footrest with a knob
<b>d</b>	nylon base 600
	black high gas lift
. 1 .	glides

2. R30	
1	chromed adjustable footrest with a knob
	nylon basea 600
	black high gas lift
. 1 .	glides

3. R40	
1	chromed adjustable footrest with a knob
	chromed base 640
	chromed high gas lift
. 1 .	glides

# V. Castors

1. Standard hard castors		
diameter 50 mm	for soft floor (carpet floor)	
diameter 65 mm, used in Premier and Ultra bases	for soft floor (carpet floor)	
2. Soft castors		
diameter 50 mm	for hard floor (wood flooring, tiles)	
diameter 65 mm, used in Premier and Ultra bases	for hard floor (wood flooring, tiles)	
3. Hard castors with unloaded brake	minimal movement when a chair is vacant, full movement when a chair is occupied	
diameter 50 mm	for soft floor (carpet floor)	
diameter 65 mm, used in Premier and Ultra bases	for soft floor (carpet floor) – option on demand	
4. Soft castors with unloaded brake	minimal movement when a chair is vacant, full movement when a chair is occupied	
diameter 50 mm	for hard floor (wood flooring, tiles)	
diameter 65 mm, used in Premier and Ultra bases	for hard floor (wood flooring, tiles) – option on demand	
5. Hard castors with load brake	minimal movement when a chair is occupied, full movement when a chair is vacant (option on demand over 40 pcs of chairs)	
diameter 50 mm	for soft floor (carpet floor)	
diameter 65 mm, used in Premier and Ultra bases	for soft floor (carpet floor)	
6. Soft castors load brake	minimal movement when a chair is occupied, full movement when a chair is vacant (option on demand over 40 pcs of chairs)	
diameter 50 mm	for hard floor (wood flooring, tiles)	
diameter 65 mm,used in Premier and Ultra bases	for hard floor (wood flooring, tiles)	

# VI. Measurements of chairs





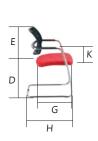
measurement from the floor to the top edge of the armrest

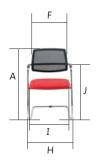
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footrest dimension

dimensions are given in centimetres (cm)

measurement from the top edge of the seat to the top edge of the armrest







A - total height		
for products with a gas cylinder	measurement with minimum and maximum extension of the gas cylinder	
for products with adjustable backrest and headrest height	measurement with lowest backrest, headrest and gas cylinder position as well as with highest backrest, headrest and gas cylinder position	
<b>B</b> - headrest width		
measurement in extreme points of the headrest along the widt	n	
C - headrest height		
measurement from the top edge of the backrest to the top edge of the headrest. The headrest set to its maximum vertical position relative to its top and bottom edges. Measurement with the lowest and the highest headrest position		
D - seat height		
for products with a gas cylinder	measurement from the floor to the top edge of the seat (extreme point) measurement with minimum and maximum extension of the gas cylinder	
<b>E</b> - backrest height measured from the seat		
measurement from the seat (measured as in item D) to the top edge of the backrest measured vertically from the floor. For products with adjustable backrest height - measurement with the lowest and the highest backrest position		
F - backrest width		
measurement in extreme points of the backrest along the width	n	
<b>G</b> - seat depth		
measurement in extreme points of the seat along the depth. The seat depth adjustment was not included in measurements		
H - base size		
for 4 - and 5-leg bases	wice the distance from the centre of the base to the farthest point of the base leg	
for legs or cantilever frames	leg or cantilever spacing	
I - seat width		
measurement in extreme points of the seat along the width		
J - height to the top edge of the armrest		

#### VII. General Terms and Conditions of Quality Warranty

- MJ DESIGN Kramkowski i Hipe Spółka Jawna (MJ DESIGN) guarantees proper functioning of its products.
- The guarantee covers solely products located on the territory of the Republic of Poland or the country of the Distributor.
- Complaints shall be lodged at the point of purchase of the product along with a proof of purchase (invoice or receipt) and a warranty card. If a product was purchased directly from MJ DESIGN, the complaint may be submitted electronically to the following e-mail: office@mjdesign.
- The condition for acceptance of a product complained about shall be its cleaning as well as packing and protection against transport damage.
- The product complained about shall be delivered together with the documents referred to in item 3 to the point of purchase. In the event that the complaint is rejected, the product shall be sent back to the Purchaser at their expense.

#### Warranty coverage

- Liability of the Manufacturer under the provided warranty shall cover only defects resulting from causes inherent in the product (in particular: defects in material, design or workmanship caused through the fault of the Manufacturer).
- The warranty shall only cover products which are used in accordance with the rules of proper use, operation, maintenance and cleaning included in the assembly manual provided by the manufacturer. Violation of any of these rules shall void the rights under the warranty.
- Materials, which have been provided by the customer to make the product, shall not be covered by the warranty.

#### Warranty period

- The warranty period for MJ DESIGN's products (depending on the type of product) shall apply to products indicated in the applicable price list 1. and on the website: www.mjdesign.com.pl.
- MJ DESIGN guarantees proper product quality during the following warranty periods from the date of product purchase confirmed by an issued VAT invoice or receipt documenting the sale.
- The warranty periods specified in these terms and conditions of sale have been established assuming that the products are used in a standard 3 manner, i.e. used by people working one shift 40 hours a week (8 hours a day).

  Subject to exceptions provided for in this warranty for individual groups of products, the following warranty periods shall apply:
- - a. MJ HOME 2 years for home use
  - MJ ECONOMIC 2 years

  - c. MJ PREMIUM 3 years d. MJ TOP CLASS 5 years
- If products are used more intensively, i.e. more than 8 hours a day, the applicable warranty period shall be shortened:
  - MJ PREMIUM 2 years MJ TOP CLASS 4 years

  - g. MJ TOP CLASS used in a 3-shift system 1 year
- If products covered by a 2-year warranty period are used more intensively than 8 hours a day, i.e. contrary to their intended purpose, this shall void the warranty.

#### Obligations of the Warranty Provider/Lodging a complaint

- Under this warranty, on the basis of a reasonable, correctly and immediately lodged complaint concerning a defect revealed during the warranty period, MJ DESIGN shall carry out the following activities in the following order: remove the defect or repair the product or its part and, in the absence of the above possibility, replace the product (or its part) for a new one, free of defects.
- 2. If, on the date of delivery, the counterparty has objections regarding mechanical damage to the received product, then it shall draw up a damage report in the presence of the carrier and deliver it to MJ DESIGN together with the warranty complaint.
- The period of review of a complaint by MJ DESIGN shall be 14 working days of the date of receipt of the complaint
- $MJ\,DESIGN\,shall\,respond\,to\,the\,warranty\,complaint\,within\,14\,working\,days, except\,for\,item\,9, and\,make\,a\,warranty\,repair\,within\,14\,working\,days$ of the date of review of the complaint or on another date agreed on and confirmed with the counterparty.

  If the subject of the complaint is an imported part, and MJ DESIGN does not have it in stock or cannot substitute such a part, this part shall be
- 5 replaced immediately after its delivery whereby the counterparty shall be notified on the date of resolution of the complaint.
- If it is impossible to remove the defect or it involves excessive costs, the Warranty Provider can replace the product with another one, free from defects. Any replaced, defective products or parts shall become the property of the Warranty Provider.
- 7. Refusal to release the product or the part complained about for repair by MJ DESIGN or making it impossible to conduct the repair in the counterparty's premises shall result in MJ DESIGN's release from its warranty obligations and waiver of any claims under the warranty.
- If the complaint is not accepted, the counterparty shall receive a statement of reasons for refusal to accept it. Repairs carried out by unauthorised persons or use of non-original parts for repair shall void the warranty. 8
- Rights under the warranty shall not include the right of the counterparty to claim lost profits or compensation for any damage caused by product failure.
- MJ DESIGN reserves the right to change and update the product in a way not affecting its general appearance.
- A warranty complaint shall not give the counterparty the right to suspend payment for the product complained about.

#### The following shall not be covered by the warranty:

- Defects caused as a result of assembly inconsistent with the manual or use not according to the intended purpose. Damage caused during transport and handling (not applicable to transport by the Warranty Provider).
- Normal wear and tear of the product, e.g. of castors and upholstery materials as well as accumulation of dirt as a result of use.
- Mechanical damage to the product caused in the event of action of an external force not related to standard use. Damage caused by sharp tools, writing instruments or action of chemical substances.
- Use inconsistent with the recommendations included in the user manual, castor/leg/floor damage resulting from incorrect selection from the available options (e.g. use of hard castors on hard surfaces); selection of correct options does not preclude damage which can occur as a result of use of insufficient quality fitted carpets, laminate flooring panels, wood flooring, etc. or be caused by dirt on surfaces (e.g. sand). Malfunction or damage caused by improper use, user negligence or use of the product contrary to its intended purpose.
- 6.
- Differences in the shades of fabrics in products successively purchased by the counterparty where fabrics from different production batches of the fabric manufacturer were used to make them.
- 8. Foam deformations as they are related to the natural aging process of polyurethane foam structure.
- Products after any alterations or design changes and repairs made by unauthorised persons.
- Mechanical damage to varnish coatings of wooden and metal surfaces caused as a result of poor use. 10
- In products with leather upholstery, any visible irregularities in the texture, differences in dyeing and marks are normal characteristics of this raw material.
- 12. Colour changes, discolouration, colour changes connected with transfer of dye from clothes into the product (e.g. indigo dye transferred from fabric of trousers).

#### General remarks on the use of products:

- Proper use of products with wooden parts:
  Temperature from +15 to +30°C

  - Humidity from 40% to 65%.
  - Avoid direct contact with water. Protect from sunlight.
  - Products should not be close to heat sources, e.g. radiators, etc.
- 2. Proper use of products with plastic elements:
  - · Temperature from +15 to +30°C
  - The product is ready for use after approx. 2 hours of unpacking at the destination. Cleaning and maintenance: dust wooden and metal parts using soft, dry cloths.

  - Leather upholstered armchairs and chairs should not stand close to heat sources, e.g. radiators.
- Leather requires protection against external factors, e.g. sweat, hair grease, dust. Maintenance should be carried out using chemical agents designed for this purpose.
- Products should be protected against moisture.
- The upholstery fabric must be protected against contamination with fat, sweat, grease, etc.
- Avoid exposing the upholstery to strong stress concentrated in one point (e.g. standing on a piece of furniture), it may lead to separation, tear or coming apart of seams and mechanical damage.
- Hard castors are used with soft floaring and fitted carpets.
- Soft castors are used with hard floors (e.g. PVC, wood flooring, laminate flooring panels).

Warranty period	Work system
5 years - MJ TOP CLASS	1-shift
3 years - MJ PREMIUM	1-shift
2 years – MJ ECONOMIC	1-shift
2 years - MJ HOME	For home use
4 years - MJ TOP CLASS	From 8 to 16 hours (2-shift)
2 years - MJ PREMIUM	From 8 to 16 hours (2-shift)
1 year - MJ TOP CLASS	Over 16 hours (3-shift)

Segment	Product
мј номе	ALTERNATIVE, LIDER, CHAMPION
MJ ECONOMIC	MISTRAL, OSI, OSI PRIS, OSI PLAST, OSI WOOD
MJ PREMIUM	NOW, TIME, LAMBDA, BORA M, BORAH, ETEZJA M, ETEZJA H, MISTRAL INT, MISTRAL PLUS, FRESH, PAX, LUNA, LABOR PRO-LC, LABOR PRO, DIAGNOSTIC-L, DIAGNOSTIC-LCD, PRACTIC, MEDIC, SIODLO, STOLEK TECHNO, TABORET D, TABORET TECHNO, TABORET LABOR, SIG, XS, XS WHITE, PASSION, TAURI
MJ TOP CLASS	ADA, ADA White, ATE, DELTA, DELTA White, OMEGA, OMEGA White, JUST UP, JUST Y, SIG VISITOR, MEZZO, CLLASS, NEE, RESS, RESS White, SSIM, ROYCE, VEYRON, ACURA, ARUBA, MADURA, LAMBDA LUX, LAMDA M, LAMBDA H, SOON, ERGO COMFORT, SWING, IDA, IBRA, BRETTA, ICK, SIC, BEA, ANN, BEE, ROMA, PUF, CUBE, SQ, JACK, ELANI, ELANI Y, MAKARY, SIGMA, KAPPA, TEKK, MATRIX, TESS

#### V. General Terms and Conditions of Sale

#### I. Prices

This price list contains prices in EUR applicable from 1st March 2020 onwards.

All previous price lists are no longer valid. The prices shown are net prices and they do not include VAT. The price does not include the costs of installation and assembly of products. Some products are sold assembled and for these products no additional fee for installation or assembly is charged.

- II. Orders
  - The manufacturer shall not accept any telephone orders. All orders shall be made in writing (e-mail, fax).
- III. Delivery

The date of delivery confirmed by the Manufacturer shall only be an approximate date. The manufacturer shall not be liable for any losses suffered by the purchaser as a result of a delay or non-delivery. Unless the parties have agreed otherwise, deliveries shall be made on EXW terms at the Manufacturer's warehouse, at the cost and risk of the purchaser, through a forwarder indicated by the Manufacturer.

- IV. Payments
  - The payment terms shall be agreed on with the purchaser.
- V. Complaints

The customer shall inspect the shipment immediately after its receipt. Any complaints and/or possible visible transport damage (if transport is the responsibility of the Manufacturer; otherwise the Manufacturer shall not be responsible for any transport damage) shall be described in the proof of delivery/bill of lading immediately after receipt of the goods in the presence of the carrier.

Complaints regarding transport damage, which is not visible, shall be lodged in writing within 5 working days of the date of delivery. The purchaser shall not have the right to a return without the consent of the Manufacturer. If the purchaser obtains a consent to return the goods to the Manufacturer, they shall carefully pack the goods for shipment.

Once the risk associated with the goods has passed onto the purchaser, the Manufacturer shall no longer be responsible under these Terms and Conditions of Sale. The manufacturer shall not be liable for any indirect losses (e.g. loss of profit) or a loss resulting from time-related factors that the purchaser may incur as a result of faults or defects.

In the case of faults and complaints submitted in the warranty period, the purchaser shall adhere to the terms and conditions described in the General Terms and Conditions of Quality Warranty.

The manufacturer shall not be liable in the event of damage caused by improper or incorrect use or storage of the product in extreme temperatures and climate conditions, or in the event of use inconsistent with the Manufacturer's instructions.

- VI. Instructions concerning product use:
  - Products should be used in accordance with their intended purpose
  - · Products should be assembled in accordance with the assembly manual of a given product and used according to the instructions for use
  - $\boldsymbol{\cdot}$  Do not use sharp tools when opening the packaging, since this can damage the product.
  - Do not stand on furniture, sit on armrests or backrests, lean on armrests when getting up from a chair. The above-mentioned activities may cause an accident or damage to furniture
  - Tighten up all bolts at least once every six months. Bolts loosen up during use which is a normal phenomenon. React straight away if you see loose bolts
  - · Only one person can sit on a chair (with a weight specified by the standard: up to 110 kg; no longer than 8 hours a day).
  - $\cdot$  A sofa can be sat on by no more persons than a given model was designed for.
  - · As standard, chairs are equipped with hard castors for soft surfaces. Castors for hard surfaces are available optionally
  - $\cdot$  The purchaser should choose the right castors so as to avoid damage caused by product use.





### MJ DESIGN

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